



White - Office Copy    Pink - Customer Copy    Green - Staff Copy

Warner House Companies Ltd  
 'Warner House'  
 Riverview, Tarleton  
 Nr Preston, Lancashire  
 PR4 6EB

# Account Audit Sheet

Email: info@featherflickers.co.uk

Office: 0845 880 2530    Fax: 01772 816 811

Mobile: 07778 300 087/07775 530 824



Feather Flickers is part of Warner House Companies Ltd and is registered in England and Wales  
 Company Registration No: 6638525    VAT Registration No: 988 8229 43

Account	Audit report	Areas not addressed from previous visit																								
<b>Address</b>	<b>General areas</b>																									
<b>Audit date</b>																										
<b>Service manager</b>																										
	<b>Toilet areas</b>	<b>Client feedback</b>																								
<b>Cleaners' area</b>		<b>I consider the current level of service to be</b>																								
		Excellent <input type="checkbox"/> Good <input type="checkbox"/> Acceptable <input type="checkbox"/> Unacceptable <input type="checkbox"/>																								
<table border="0"> <tr> <td></td> <td>Yes</td> <td>No</td> </tr> <tr> <td>Cleaning area tidy?</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Equipment clean?</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Equipment in good condition?</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Appropriate cleaning materials?</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Staff wearing suitable uniforms?</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Colour coding in place?</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>Cleaning schedule in place?</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> </table>		Yes	No	Cleaning area tidy?	<input type="checkbox"/>	<input type="checkbox"/>	Equipment clean?	<input type="checkbox"/>	<input type="checkbox"/>	Equipment in good condition?	<input type="checkbox"/>	<input type="checkbox"/>	Appropriate cleaning materials?	<input type="checkbox"/>	<input type="checkbox"/>	Staff wearing suitable uniforms?	<input type="checkbox"/>	<input type="checkbox"/>	Colour coding in place?	<input type="checkbox"/>	<input type="checkbox"/>	Cleaning schedule in place?	<input type="checkbox"/>	<input type="checkbox"/>		<b>I would like more attention given to the following areas:</b>
	Yes	No																								
Cleaning area tidy?	<input type="checkbox"/>	<input type="checkbox"/>																								
Equipment clean?	<input type="checkbox"/>	<input type="checkbox"/>																								
Equipment in good condition?	<input type="checkbox"/>	<input type="checkbox"/>																								
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Cleaning schedule in place?	<input type="checkbox"/>	<input type="checkbox"/>																								
	<b>Kitchen areas</b>																									
<b>Further comments</b>																										
		<b>Client Signature</b> .....																								
		<b>Print name</b> .....																								
		<b>Position</b> .....																								
		<b>Date</b> .....																								
		Please return this form with the 'Client Feedback' section completed by e-mail to info@featherflickers.co.uk , by fax to 01772 816811 or send a copy by post to the above address.																								