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Commercial & Domestic Cleaning and Property Maintenance Services throughout the Southport, Ormskirk, Liverpool, Preston, Wigan & West Lancashire areas.

Quality Control Policy

At Feather Flickers we are committed to providing a quality service regardless of the nature or size of your premises.

We are constantly striving to enhance, review and refine our quality systems with the intention of providing a service that matches and exceeds expectations.

We believe strongly that quality assurance lies closest to the point of actual delivery, therefore we have put in place a range of quality control measures that work plus we have a constant supervision and management back up in place to ensure that our clients premises are kept looking fantastic.

On a regular basis we undertake un-announced 'spot checks' to ensure that our service to you the customer can be to the highest standard possible.

In addition to this we undertake audits which are a formal, professional way to monitor not only cleaning standards but also the customer's expectations.

We carry out an audit on a regular basis and follow the system below:

1. Carry out audit of cleaning standards
2. Report the results to the customer in a low-key manner
3. Tell the cleaning staff which areas of the audit must be addressed
4. Allow time for the cleaning staff to work through the audit results

Feather Flickers successfully undertook a large contract for IMG, the worlds premier and most diversified sports, entertainment and media company during the Royal Birkdale Open Golf in 2008, Turnberry in 2009 and St. Andrews in 2010.

Directors:
Greg Gottig FIH FCMI FFA MBICSc (Managing)
Ruth Gottig

Feather Flickers is part of Warner House Companies Ltd and is registered in England & Wales.
Registered Office: "Warner House", Riverview, Tarleton, Nr Preston, Lancs PR4 6EB
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